

**Date:** 19 September 2024

## SA Post Office urges customers to start posting international Christmas parcels

The South African Post Office urges customers, who wish to mail Christmas parcels and letters to loved ones and friends to international destinations, to consider doing so soon.

Joint Business Practitioner Anoosh Rooplal suggests, “The Post Office offers the cheapest rates for sending international mail and parcels. Customers, who use surface mail to send their Christmas gifts abroad, should do so soon as this will ensure that their parcels reach their destinations before Christmas day”.

Together with the Post Offices’ partners’, Ethiopian Airlines, the Post Office is moving international mail and parcels efficiently and on time.

Customers are advised of the following cut off dates to mail their international Christmas parcels such that they reach the below specific country and city destinations before Christmas day.

| <b>Surface mail destination</b> | <b>Last date to reach destination on time</b> |
|---------------------------------|---|
| Australia/ Sydney               | 18 October 2024                               |
| China / Hong Kong               | 18 October 2024                               |
| Singapore                       | 18 October 2024                               |
| Mauritius/ Port Louis           | 18 October 2024                               |
| Japan/ Yokohama                 | 18 October 2024                               |
| Brazil/Santos                   | 18 October 2024                               |
| Taiwan/Keelung                  | 18 October 2024                               |
| Sri Lanka /Colombo              | 18 October 2024                               |
| Reunion                         | 18 October 2024                               |
| Seychelles / Mahe               | 18 October 2024                               |
| Europe                          | 25 October 2024                               |
| UK                              | 25 October 2024                               |
| USA                             | 25 October 2024                               |

| <b>Air mail destinations</b>                               | <b>Last date to reach destination on time</b> |
|--|---|
| Europe, UK, USA, Asia including Southern African countries | 25 November 2024                              |

Once parcels are posted at Post Office branches, customers are advised to keep the tracking number that can be entered into the 'Track My parcel' that is available on the Post Office website to stay abreast of where the parcel is.

Registered items, which will incur an additional cost, insures against non-delivery, but not damage. This is because the Post Office does not have control over the contents of a package, nor the packaging material used to safe guard the packed parcel.

Top tips when packing a parcel:

- Parcels must be packaged securely, as they are transported in bulk.
- If your mail item does not fill the supplied Post Office container, fill the space with packaging material like shredded paper or polystyrene to act as a shock absorber

Make sure the items you are sending are legal in the country of destination. The following items may not be posted:

- Illegal items such as drugs and firearms.
- Paper money and coins
- Items that could leak and damage other packages, such as liquids.
- Items that may explode or catch fire during air transport, such as aerosols or flammable liquids.
- Fur, ivory or any other animal product

ENDS

Louise Brugman 083 504 1186 on behalf of Joint South African Post Office ('SAPO')  
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