



communications  
& digital technologies

Department:  
Communications & Digital Technologies  
REPUBLIC OF SOUTH AFRICA

## REQUEST FOR INFORMATION (RFI): SOUTH AFRICAN POST OFFICE SOC LTD – MARKET RESEARCH ON STRATEGIC PARTNERSHIPS AND INNOVATION OPPORTUNITIES.

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1. The Department of Communications and Digital Technologies hereby issue a Request for Information (RFI) for possible partnerships with the South African Post Office (SAPO) on various services to ensure effective and efficient service delivery to South African citizens and the operational efficiency and fit-for-purpose and viable entity.
2. SAPO is a schedule 2, state-owned company under the Department of Communications and Digital Technologies and is mandated by the Postal Services Act, 1998 (Act No 124 of 1998), the South African Post Office Act, 2011 (Act No 22 of 2011) and other relevant national and international codes and regulations to provide universal postal services and related services in the country.
3. SAPO is the only “*designated operator*” legally permitted and licensed to provide reserved postal services as outlined under schedule 1 of the Postal Services Act.
5. Stakeholders and interested parties are requested to submit the information for possible partnerships with SAPO in line with the published RFI document in the Department and SAPO’s websites.

The RFI document and format for responses to the RFI can be accessed on [www.postoffice.co.za](http://www.postoffice.co.za) and [www.dcdt.gov.za](http://www.dcdt.gov.za) and by request via the email below.

Interested parties can submit their proposals addressed to:

**Ms Nonkubela Jordan-Dyani**

Director-General  
iParioli Office Park  
1166 Park Street  
Hatfield  
Pretoria  
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For the attention of: Ms Dimakatso Tshie at [sapoRFI@dcdt.gov.za](mailto:sapoRFI@dcdt.gov.za)

Any queries can be directed to [dmojela@dcdt.gov.za](mailto:dmojela@dcdt.gov.za) and [mmvimbi@dcdt.gov.za](mailto:mmvimbi@dcdt.gov.za)

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**MS. NONKQUBELA JORDAN-DYANI**  
**DIRECTOR-GENERAL**  
**DEPARTMENT OF COMMUNICATIONS AND DIGITAL TECHNOLOGIES**  
**DATE: 12 November 2025**